



CUSTOMER NOTICE

Thursday, 22nd April 2021

Our attention has been drawn to a misleading message circulating on social media about Orient Bank. Please disregard it as it is untrue.

Below are the facts:-

On 30th April 2021, Orient Bank will be closing 3 of its 17 branches. The three branches are; Mbarara, Gulu and Mbale. This is in line with the bank's digital and optimisation strategy aimed at enhancing service experience for our customers. This process has been done in a transparent manner and with the relevant approvals from the Central Bank.

Customers whose accounts are domiciled in the three branches have been notified. All customer accounts remain operational without any disruption. Customers can continue to access Orient Bank services at our other 14 branches and through our digital channels; Fastpay, Orient Mobile *200#, online banking and agency banking.

We remain committed to offering excellent financial services to all our customers.

Stay safe

Management

☎ 0800 144 551 (Toll Free)

☎ 0701 144 551

✉ mail@orient-bank.com

📘 @OrientBankUG

www.orient-bank.com

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